

# CAMPGROUND RULES AND REGULATIONS

## IMPORTANT INFORMATION



We attach top priority to the safety and the wellbeing of our guests and therefore consider the observance of these Rules and Regulations a key requirement. In case of gross or repeated violations, we reserve the right to evict the violator(s) from our campsite without giving any refunds (camping or rental accommodation fees). Status: June 2023. Subject to change without notice.

### OPENING HOURS

Campsite open all year round (service restrictions off season)  
Barriers closed: 22:00 to 7:00  
Opening hours reception and cashier hours vary according to season  
Parking P1/P2: 0 - 24 o'clock

### PURPOSE OF YOUR STAY

Camping Brunner provides accommodation only to tourists. Stays only for vacation, recreation, or leisure purposes. Establishing of residence, accommodation as a substitute for residence or for other non-tourist purposes is expressly prohibited. Application of the Austrian tenancy act is expressly excluded. Camping vehicles must be properly registered for road traffic.

### CHECK-IN / CHECK-OUT

#### Arrival from 12.00 to 18.00.

**Late arrival:** Please inform us by phone if you can only arrive after 18:00 or if your arrival is further delayed.

**Check-in:** Correct completion of the (analog or digital registration form and presentation (scan) of a travel document is required. All persons travelling with you are to be checked in and out on the exact arrival and departure days. Proof that entitles you to receive discounts must be provided at check-in; any later claims for discounts can not be taken into consideration. On the day of arrival, please check the REGISTRATION (info price) you have been given carefully – this is not only for your information but is also used as a basis for the Registration Authorities. Report necessary changes immediately. By accepting that document, you confirm the correctness and completeness of the information you have provided.

By taking over the pitch you automatically agree with the pitch category, the valid price list, these Rules and Regulations and the bathing regulations, the reservation conditions and any other general terms and conditions and accept the data protection regulations of Camping Brunner.

**Local tax exemption upon presentation of disability ID** (from 50%) only at check-in and before final billing. Not possible retroactively beyond the first day of the month!

**Arrival WITHOUT reservation:** short stays: fixing of departure date and payment at check-in. Long-term stays: upon arrival, please let us know the maximum length of your stay. Shortenings are usually possible, extensions only if the current booking status allows it. We ask you to settle your billing already the day before your departure or as soon as the exact departure date has been fixed.

**Arrival WITH reservation:** Reservations are only made with binding arrival and departure dates and downpayment received. **Quick check-in:** for a speedy check-in when you arrive, please provide us in advance with the first and last names and dates of birth also of all persons traveling with you, cell phone number and license plate number. Please settle your bill already at check-in. If you wish to extend your stay, contact the reception staff. Extensions are possible only if the current booking status allows it.

**Payment:** in cash (EURO), by Maestro (ATM) or credit card during cashier hours (see notice). ATMs for cash withdrawal can be found at the bank in the center of Döbriach. Please do not pay on your day of departure (Continuous availability of electronic payment options not guaranteed).

**Check-Out:** On the day of your departure, pitches must be vacated in perfectly clean condition, and the campsite must be left, between 7:00 am and 12:00 noon. The barriers of car parks P1/P2 also open for departing guests only until 12.00 noon. If you leave the campsite after 12:00 noon, you will be charged with one further overnight stay (which does not imply that you may stay for one further night on your pitch as there might be a reservation on it). Keys for private bathrooms (sanitary cells) and rented accommodation must be returned to the reception by 10:00 am. Lost keys must be replaced.

### REST PERIODS

#### Campsite barriers closed: 22.00 to 7.00 (general driving ban)

If you want to use your car during that time, please park it in good time on parking lots P1/P2 (barriers there open 24/7).

#### Night rest: 22.00 to 7.00 (July / August: 23.00 to 7.00)

During the night rest, any activity must be avoided that could disturb other guests in their need for rest. The observance of the night rest will be continuously and strictly checked. The instructions of our security staff must be followed. Should your night rest nevertheless be disturbed, please inform us on the next day. In case of massive disturbance of the night rest, please use the emergency bell at the reception door.

Need for rest and recreation: Even outside the night rest, please always be considerate of your neighbors, who must not be disturbed by radio, TV, or other electrical appliances, engine noise or otherwise.

### PITCHES

Select a pitch category (see current site map) that meets your space requirements. Please note that there are some tight curves. **Set up** your camping accommodation **parallel to the path** (unless pitch is marked "x" on the site map) and keep a **distance of approx. 1 m to the path**. Pitch sizes include any vegetation. We cannot give any information about shade trees. No warranty is assumed for the exact size of the pitch or access to it, or for SAT TV reception.

The pitch number is written on the asphalt path (boundary lines to the left and right of the number). Use only tarps made of **breathable fabric**.

**Do not dig water channels.** If necessary, you can make a small wall of sand around your awning to prevent rainwater from entering.

**Lawn mower:** We make sure that the lawn on the campground is mowed regularly. Especially on busy arrival and departure days our site warden also has a busy day - after all, every newly arriving guest should get a well-kept pitch. The lawn mower is on the campground usually only from about 9:00 a.m. (earlier only in exceptional cases). We ask for your understanding.

### FREE WIFI

Disclaimer: Our provider (we are connected via fiber optics) can not ensure unrestricted access all the time and therefore Camping Brunner expressly waives any liability for interruptions/failures, damage or loss during or as a result of the use of this service.

### ELECTRICITY

Climate protection also means careful and economical electricity consumption!

**Pitches with 16 A electricity connection:** 5 kWh/day included, additional costs for extra use.

**Pitches with 6 A power connection:** Electricity included, but cooking/heating/cooling/charging of e-vehicles with electricity etc. not allowed. Pay attention to the wattage of your appliances: when you exceed ca. 1350 W, the circuit breaker will drop.

See site map for location of power boxes. CEE plugs or connectors (as available) can be purchased in the ADEG supermarket. Use grounded cables only. Only use the socket in the power box marked with YOUR pitch number. Only 1 connection per pitch! In case of misuse, an additional electricity fee of at least €10/night will be charged for the entire period of stay. Eviction of misusers is reserved. Always unwind cable reels completely, otherwise they get hot, which can trigger the circuit breaker. Camping Brunner provides a power outlet only – downstream from the outlet, liability for damage that could result from the use of electricity is solely with the electricity user. Camping Brunner assumes no liability whatsoever for power interruptions, voltage fluctuations or overvoltage. You may want to take precautions to ensure your complete self-sufficiency (flashlight, cash, sanitary area in the camping vehicle ...) during an unlikely but still possible short- or long-term **blackout**, bearing in mind that electricity, WiFi, water supply, site lighting, parts of the sanitary facilities, reception computers and payment terminals, etc. would not be operative.

**Air conditioners used on pitches with 6 A power connection:** Moderate use allowed, with doors/windows closed, possible until revoked; neighbors must not be disturbed in their need for peace and quiet (also applies to 16 A) and power consumption must be kept within limits. When leaving the camping vehicle, turn off the air conditioning in any case. The introduction of a charge is reserved. In case of mains overload, the use of air conditioners will be generally prohibited.

### WATER AND WASTE WATER

**Water and sewage connections** for all pitches (connection points see site map); one connection point supplies several surrounding pitches. Please bring your own connection pieces (1/2 inch) and hoses – can be purchased, as available, in the ADEG market (but not rented, for hygienic reasons).

**Drinking water** on the entire camping area (except fountains at the entrance and where marked "no drinking water"). Please use the precious resource water economically.

**Waste water** of any kind may only be emptied into the drains provided for this purpose (sewer system). Under no circumstances must wastewater seep into the ground (therefore, no mobile showers, etc.) or be discharged into the brook/lake - drain directly into the sewer system with a hose or place buckets for collection and empty them in good time!

**Camper service (parking P1)** – free supply with fresh water and disposal of gray water, chemical toilet. Please leave clean! Continuous video surveillance.

## CAMPSITE-RELATED TECHNICAL DEFECTS

Please report technical defects that relate to the operation of the campsite of any kind at the Reception. We will remedy the problem at the earliest possible (dependent on availability of material and personnel). Technical defects have no effect on prices (in particular if third-party providers are involved).

## CARS AND PARKING

**Free parking (subject to availability):** You may park your car on your own pitch or in the free parking areas P1 or P2 (see site map). Please park in a space-saving way and respect barred areas. Access barriers will open from 0-24 h (on your departure date you must have left by 12.00 noon).

Keep the **waiting zone** in front of the camping building free for new arrivals. Keep access roads free for emergency reasons at all times.

**Free pitches must not be used to park your car!** If you do not use one of our parking areas P1 or P2, you must park your car on the own pitch. This also applies during the low season! Please book a pitch of a size that suits your space needs. If you park your car on the neighboring pitch we cannot rent it to anyone else and will therefore assume that you want to use that pitch as well and charge you for this pitch from your arrival date according to the valid price list.

**Road traffic regulations** apply on the entire campground; drive **at walking speed** only – this also applies to cyclists, skaters, users of scooters, etc. Special care in the meeting zone in the entrance area!

## NO DOGS (PETS)

except for therapy or companion dogs on the campsite

## DRONES

The use of drones on the entire campground, including the beach, is not allowed (except after prior approval).

## VISITORS - PERSONS OTHER THAN CAMPING BRUNNER GUESTS

**Camping Brunner guests only may enter Camping Brunner; third persons must not enter the campsite.**

**Day visitors are not allowed!** Access to Camping Brunner is only for persons who have regularly checked in for at least one night. Please meet friends and relatives outside our campsite.

## WASTE DISPOSAL AND ENVIRONMENTAL PROTECTION

**Waste collection area: parking P1;** continuous video monitoring

**Waste separation is a legal requirement.** Separate containers for **paper, white glass, colored glass, plastic and metal, residual waste.** No noisy disposal activity during night hours!

There is no longer an organic waste garbage container (as everything else except organic waste was disposed of in that garbage container and sorting was no longer reasonable for our site warden). Organic waste -> residual waste

**Environmental protection** is a top priority at Camping Brunner. Please use energy, water and other resources sparingly and separate your waste carefully.

## PROPANE GAS

Propane gas bottles (gray-green European standard bottles 5 kg, 11 kg) can be exchanged at the Reception. Observe highest safety when using gas.

## BEACH AND SUNBATHING LAWN

Please note our separate Bathing Rules. **Bathing and swimming at your own risk!** There is no lifeguard. Setting up tables on the beach is not permitted.

**Boats:** (SUP boards/large floatables, etc.) can be stored free of charge and at your own responsibility in the boat racks on the left and right of the beach or on your own pitch. However, they may not be left – not even for a short time - on the sunbathing lawn or on the sandy beach. A fee will be charged for boats that are stored in violation of the regulations (M-pitch fee). If your boat is too big for the boat racks, please ask at the Reception for permission to store it outside the racks for a fee. During off-season, no fee may be due (the exact storage place will be assigned). We reserve the right to dispose of boats, floatables, etc. that have not been properly stored or that are broken, have been neglected or obviously left behind. The beach is not a storage place for bulky waste. Claims for damages from our guests are excluded in this context.

**Motorboats:** According to current legislation, boats with electric motors up to 4.3 KW are allowed on all Carinthian lakes; boats with gasoline engines are prohibited (except for liners, water rescue and some licenses for water ski boats). The setting of buoys requires an official permit. (No warranty assumed for this information).

**Ball games and cycling on the beach prohibited!** Any kind of ball games and cycling are not allowed on the sunbathing lawn on the beach. Even if some guests have little understanding for this rule, it is nevertheless necessary in order to maintain the green sunbathing lawn throughout the summer season and to ensure that other guests are not disturbed in their need for safety and peace and quiet. Please use the great ball play area on the adventure playground.

**Digging holes and building sandcastles on the beach is not allowed!** Only in the **Kiddy-Zone** may small children dig smaller holes and then close them again. This is a requirement that needs to be observed for safety reasons. We do not want to prohibit your children from having fun and as long as everything is done with moderation and

purpose, no one will object. However, for safety reasons, no deep holes should be dug or mounds piled up. Also, as the waves puts a lot of strain on the precious sandy beach anyway, care should be taken that no additional sand is washed away. Lake Millstatt is an inland body of water and fresh sand is not constantly landed. The sandbox for digging and building sandcastles is very close by at the toddlers' playground.

**Fishing prohibited!** For safety reasons, fishing is prohibited on the beach of Camping Brunner all year round and at any time of the day or night. Places to fish can be found outside the camping area. Fishing licenses are available at the tourist office or at the cash desk of the Ferndorf bath. There you will also find out where you are allowed to fish.

**Feeding swans and ducks prohibited!** Safety aspects for animals and humans are the main reasons and though these animals are nice to look at, no one has any joy with their droppings.

**Quiet hours on the beach:** The sunbathing area is not lighted at night. During the night, the sunbathing area and the beach must be quiet. So please be considerate of the need for peace and quiet of other guests.

**Litter garbage cans are intentionally missing from the beach** because they have been misused for "household waste". Please do not leave waste on the beach, but make sure to dispose of it properly.

**Lawn watering:** Due to increasingly severe droughts and heavy use during the summer months, the lawn on the beach lawn requires regular morning watering. We ask for your understanding.

## ACTIVITIES

**Information room:** brochures, excursion tips, event information, etc. for free withdrawal. Please also note our info screens, notices, postings and information sheets. The information room is closed at night. [Activities](#).

**Hiking maps:** available at the ADEG market, hiking trails and bike paths directly from Camping Brunner.

**Bike rental:** at Charlys Seelounge right next door, at the tourist office etc.; bike delivery service Armin's Radwerkstatt. [Local Transport](#)

**Boat rental:** various boats, water skiing, etc. - Sittlinger, right next door. For the purpose of water skiing, boat rental, etc. you have free access at the bath.

**Tourist office:** in the center of the village, opening hours according to their notice board

**Kärnten Card:** available against cash payment at the reception desk. [www.kaerntencard.at](http://www.kaerntencard.at)

**Guided mountain tours:** Guided tours are offered by the tourist office. Details can be found at the tourist office or online.

## LOCAL TRANSPORT

**FRed Car Sharing** – your rental car right at Camping Brunner (parking area P1)

## PUBLIC TRANSPORT

**Next airport:** Klagenfurt

**Next train station:** Spittal/Drau or Villach

**Next bus stop:** Döbriach lake center

**Ship station Glanz:** right next door, timetables online or in our info room.

**Call taxis** pick you up at Camping Brunner direct (details: [Local Transport](#))

- **Gomobil:** call-and-collect taxi (tickets at the reception desk). For the areas Döbriach/Radenthein/Feld am See/Bad Kleinkirchheim and Döbriach/Fresach/Ferndorf

- **Nockmobil** call taxi for the whole Millstätter See + Nockberge region. iPhone app: IST-Mobil

- **RUDI** – call taxi from Döbriach (Ferndorf beach UD018) to Glanz/Gschriet - Spittal - Feistritz - Paternion – Villach

## CHILDREN AND PLAYGROUNDS

**Activity program during main season:** Please read the related notices and info sheets. Participation is free of charge and always at your own risk.

**Sand delivery desired?** If your children would like to play with sand on your own pitch, our site warden will arrange for a wheelbarrow of sand being taken to your pitch. Please note, however, that children are not allowed to dig holes in the ground of the pitches.

**Consideration for others:** Camping Brunner offers a lot for children, and they should also be able to let off steam. Some consideration for other guests and careful handling of furnishings and equipment must nevertheless be demanded. Undue noise, pollution and damage must be avoided. For soccer and other games that may disturb other guests, a large ball field is available on the adventure playground.

**Parents' duty of supervision:** In case of accidents of any kind, parents are responsible and liable for damage caused by their children. Please explain to your children the points of the playground rules that are relevant to them. Use of all playgrounds and facilities at your own risk.

**Cycling only at walking pace!** For safety reasons, bicycles may only be ridden at walking pace on the entire camping site - this also applies in particular to children's bikes! Please be sure to talk to your children about this. In the pedestrian zone at the entrance (barrier system) special care is required – it is best to get off your bike.

**Small children's playground** with large, shaded sandbox and climbing tower near the beach.

**Go-kart track** opposite the entrance to the campsite. Use at your own risk. Careful handling of the equipment is required. Other events may also take place here.

**Adventure playground with volleyball court**, large ball field, adjacent forest, etc. Access via the go-kart track opposite the entrance to the campsite. On the adventure playground you can sit together quietly (!) and comfortably even after 22.00 o'clock. Noise, pollution and damage are to be avoided.

**Indoor play area** in the basement. Access via entrance to apartments in the sanitary building. Reserved for children under 10 years. Please supervise your children yourself. If children become start playing roughly or behave unfairly towards others, improperly treat/damage the facility, or create disorder, the indoor play area will be temporarily closed. Parents or other guardians can then pick up the key to the indoor play area at the front desk if they wish to stay there with their children. In this way, troublemakers are excluded.

## SERVICE FACILITIES

(Multipurpose) **Yoga room**: open for special events

**TV room** (former guest room): is opened during major sports broadcasts. Adults or groups of young people can get the key at the reception. Do not leave trash and please take care of the facility.

**Barbecue area**: with brick barbecue, pavilion and playground; the right place for sociable, weather-independent barbecue parties with friends. Consideration for neighbors and other guests is nevertheless required. The site rules also apply here! After 22.00 o'clock noise levels must be reduced so that nobody can feel disturbed. Keep in mind that there are guests all around who may want to sleep. The lights in the pavilion will be turned off at approximately 22:00. Do not leave litter and clean up the grill, preferably the next morning when the ashes are cold and can be disposed of safely

**Barbecuing allowed**: Barbecuing is part of a camping holiday! Therefore, barbecuing on the campsite with a charcoal or gas grill (with electricity only if you have 16 A power connection) is allowed at your own risk. Please observe all safety requirements, make sure your neighbors are not unduly disturbed and the turf is not destroyed. Safety is paramount!

**Freezer for cooling elements**: you can freeze your cooling elements marked with your name free of charge. The freezer is located in the basement in front of the entrance to the indoor play area. Access via apartment entrance. For hygienic reasons, **no food** may be stored there. Liability on our part excluded.

**Drying room** in the basement for outdoor/sports clothing, large bath towels and sports equipment. Access via apartment entrance. Liability on our part excluded.

**Laundromat**: on the ground floor of the sanitary block. Open around the clock. 4 Miele washing machines and 2 Miele dryers (operated with EURO coins, price according to notice). Hand-wash basin, ironing board. Iron can be borrowed at the reception. Please use little detergent, because we have soft water.

**2 dishwashing rooms**: on the ground floor of the sanitary block, dishwasher (operable with EURO coin, price according to notice).

**Infrared heat cabin**: on the ground floor of the sanitary wing. Can be used by our guests free of charge. Please register in the scheduler in front of the infrared cabin. Recommended temperature range: 48 to 52 degrees Centigrade. Duration: max. 60 minutes. Place sufficient bath towels on the seat and floor, set temperature and time, close door. During the following 10-minute warm-up period, please take a hot shower (family shower rooms may be used for this purpose by individuals or couples), dry off well and then enjoy the deep heat. Use at your own risk. In case of doubt, ask your doctor.

## SANITARY FACILITIES

The Camping Brunner sanitary facilities are high quality and state of the art. We place exacting hygienic demands on our cleaning team, but also expect this from our guests. However, if there should be cause for criticism or if something is broken, please contact our cleaning team directly or inform the reception staff. During the low season, individual areas may be closed.

**Thorough cleaning**: The cleaning team regularly (usually weekly) performs a thorough cleaning of the sanitary facilities. The corresponding rooms are then not accessible to our guests for a few hours. For such periods, please use the other open sanitary rooms. We work for YOU and ask for your understanding.

**Showers**: in the basement, separate shower rooms for men and women with single shower cabins and single wash cabins

**Children's washroom**: in the basement with children's showers, low-set sinks, a children's toilet, baby bathtubs and changing table. Please inform your children that the sanitary facilities are not a children's playground! Danger of slipping on wet floors! In order not to endanger themselves and others, children should therefore not run through the corridors.

**Private bathroom (sanitary cells)**: in the basement. Equipped with 2 washbasins, shower, toilet and bidet. You have exclusive access to a sanitary cell if your rent one. The final cleaning is done by our cleaning team. In between we do not enter the

sanitary cell so you can leave towels etc. inside. If you want an intermediate cleaning with high pressure, please empty everything and leave the key in the reception for a few hours in the morning.

**Toilets**: on the ground floor, separate for men and women; there are also some toilets in the basement.

**Sanitary room for the handicapped**: on the ground floor of the sanitary wing; spacious, with appropriate handholds, shower suitable for wheelchairs, barrier-free access via entrance next to reception. This sanitary room may only be used by handicapped persons. No separate key required.

**Family shower rooms**: there are two on the ground floor and one in the children's washroom, equipped with shower, 2 washbasins, one with changing table. Reserved exclusively for parents with small children or those who want to use the infrared heat cabin afterwards.

## ADEG MARKET

**Your local supplier right next door**, provides you with everything campers need every day: groceries, regional products, camping items, etc. at local prices - no increased tourist prices! Maestro and credit cards accepted. Open usually from mid-May to mid-September. If possible, also on Sundays and holidays in July and August. Opening hours according to the notice board.

Restrictions may apply due to staff shortages.

**Vending machine service** (ice cream, drinks, snacks): 0-24 hrs.

[Shop/Restaurants](#)

## RESTAURANTS AND EATERIES

There are several restaurants within a few minutes' walk or in the center of Döbriach. Other, including top quality restaurants, in the surrounding villages. Inform yourself in advance on the Internet about their opening hours.

Also the stop in managed Alpine huts is recommended.

During the winter months, only a few restaurants are open - information in the reception.

[Shop/Restaurants](#)

## APARTMENTS/CHALETs

Details, pictures and prices: [accommodation](#)

8 apartments in the apartment house: first and second floor, access via staircase in the sanitary building

4 chalets: on the pitches FH1, FH2, FH3, FH4

3 apartments on the farm, Hauptstrasse 70, 9873 Döbriach. Guests from the farm have free access to Camping Brunner, to our beach and facilities and can participate in our activity program.

**Parking for rented accommodation**: On arrival and departure you may briefly use the waiting zone in front of the camping building to load and unload the car, then please park your car in the free parking areas P1/P2.

**Winter**: Please do not walk through the staircase and into the apartments with ski boots or dirty, wet street shoes. Use the ski and drying room in the basement.

**Summer**: Please bring your own sunbeds and sunscreen for the beach.

**Deposit for final cleaning**: €100 on the day of arrival.

**Please bring your own bed linen and towels** (rental bed linen for a fee).

**Without catering** - for self-caterers.

**Final cleaning by our guests**: Cleaning material is in the rental accommodation or in the cleaning cupboard in the staircase area.

**Free baby service** (subject to availability): Crib + high chair + if needed, a back carrier on a day-by-day basis.

**Balcony flowers** must be watered every morning by our guests. Occasionally we enter the apartments to check the condition of the plants.

**Check-in**: from 15:00 to 18:00

**Late arrival**: Please inform us by phone if you can only arrive after 18:00.

**Check-out**: Rental accommodations are to be vacated on the day of departure only between 8.00 am and 10.00 am, broom-clean, and the key is to be handed in at the reception. After acceptance by our cleaning team, the final settlement takes place and the deposit for the final cleaning in the amount of € 100 deposited on the day of arrival) can be offset, provided the rental accommodation is clean. Otherwise the deposit forfeits for final cleaning. Our guests are responsible for any damage to the rented accommodation. Lost keys and missing inventory is to be replaced.

## WINTER AT CAMPING BRUNNER

**Ski and drying room**: for sports equipment and sportswear, in the basement (access via apartment entrance). Electric ski boot dryer. These rooms are not locked. Storage is therefore at your own risk. Camping Brunner assumes no liability whatsoever.

**Free ski bus** to Bad Kleinkirchheim (offered by the Tourist Office; available until revoked): Stop Döbriach Seezentrum, timetable and tickets at the campsite reception.

**Ski resorts**: Bad Kleinkirchheim/St. Oswald, Turracher Höhe, Goldeck, Innerkrems, Katschberg, Mölltal Glacier.

**Indoor pools/wellness:** thermal baths Bad Kleinkirchheim (approx. 12 km), Badehaus Millstatt (wellness, no pool, approx. 8 km), Drautal Perle Spittal (approx. 20 km), Kärnten Therme Villach (approx. 25 km).

**Danger of slipping on icy or snowy surfaces:** In order to present you a beautiful, natural winter landscape and to protect paths and pitches, only some paths are cleared of snow. You move within the camping area in free natural landscape at your own risk. In case of ice and snow there is the danger of slipping! Only in the campground entrance and at the entrances to the sanitary facilities will be gritted. But also here increased caution is required by the guest. Please adapt your behavior to the weather conditions.

**Snow shoveling:** Some pitches are cleared for newly arriving guests with the snow plow. The removal of any further snow on the pitch is then the responsibility of our guests.

**Electricity connection:** 6 A, cooking and heating with electricity not allowed. If you have a pitch with 16 A, you can cook and heat using electricity.

**Water connection:** not available on the pitches during the frost period. Water tap in the sanitary building. At the sanitary building outside (opposite pitch 92) there is a frost-proof water connection under the staircase, where you can fill up your camper using your own hose.

**Waste water drainage:** also possible on the pitches during the winter. Please be aware of the risk that your waste water hose ices up.

**Camper Service** - motorhome supply and disposal station at the waste collection area, parking P1. During the frost period, water withdrawal is not possible there!

**Chemical toilet:** during the frost period in the sanitary block only (!) in the specially marked place. Please empty your chemical toilet at short intervals to minimize odor nuisance during emptying.

**Propane gas:** exchange of 5 kg and 11 kg Euro-Norm propane gas cylinders.

**Free WLAN**

**Heated sanitary facilities:** The sanitary facilities are equipped with floor heating and are comfortably warm. In winter, depending on occupancy rates, only some sanitary rooms are open.

**Infrared cabin:** free of charge - use at your own responsibility.

**Indoor play area:** in the basement.

**Food supply:** Vending machine service at the ADEG market, SPAR supermarket in the center of Döbriach.

**Restaurants:** Since not all restaurants in Döbriach and the surrounding area are open in the low season, you can get information about who is open at the moment at the camping reception. Find out in detail about opening hours on the Internet.

[Shop/Restaurants](#)

## GENERAL CLAUSE

**Disclaimer:** Camping Brunner is a natural campsite. There are bumps, fruit trees, hedges, asphalt and natural paths, meadows, insects, etc.. Everything is exposed to the weather. Lighting is greatly reduced at night so as not to disturb our guests' sleep. We ask our guests for adapted behavior and personal responsibility.

**Safety:** Many of the requirements in these Campground Rules and Regulations have the safety and well-being of our guests as a primary goal, to which we devote our full attention. However, we also ask our guests to contribute their part. Please contact us in confidence in the event of any conspicuous observations or incidents. We are here for you around the clock. Please support us where we are dependent on YOUR help. Thank you.

## MEDICAL CARE/EMERGENCIES

If you need medical assistance, contact physicians direct or inform the reception staff. We will assist you in making an appointment. Please note that the general practitioners in Radenthein are usually available in the morning until 12:00 (Monday - Friday) and may open for some hours on some afternoons of the week. The outpatient clinic in the hospital Spittal/Drau is open around the clock. Children's outpatient clinic only in Villach Hospital.

In case of **emergency**, please contact the reception staff. We are trained in first aid and will notify the ambulance and emergency doctor if necessary.

**Emergency bell:** We are available for you around the clock in case of an emergency. If the reception is closed, please press the emergency bell to the right of the reception door, through which you can reach us at any time.

**Defibrillator:** in the entrance area to sanitary facilities on the wall. There is also an emergency kit there. In the event of an emergency, please bring it to the patient immediately and administer first aid. Please notify the reception staff immediately. Together with our guests we are an excellent first aid team. Thank you for any assistance.

**Barriers on the campsite:** have an emergency button (secured by glass pane), through which you can open the barriers in case of emergency.

Operate the **emergency call box on the beach** only in case of emergency! You will be connected to the camping Reception.

## Emergency numbers

Area code Austria: 0043 (then omit the next following "0")

**Hospital Spittal a. d. Drau** - Billrothstraße 1, 9800 Spittal a. d. Drau – 04762 622  
**Villach Hospital** - Nikolaigasse 43, 9500 Villach – 04242 2080

## General practitioner in Radenthein

Dr. Lampel 04246 29019 (call for appointment), Mon-Wed | Fri (8-12:30), Thu (14-18)  
Dr. Langore 04246 5000, Mon (15-18:30), Tue-Thu (7-12), Fri (7-10:30)  
Dr. Usejini 04246 20590, 0650 9989333, Mon | Tue | Thu | Fri (8-12), Wed (14-18)  
Dr. Schabernig 04246 37751, 0676 885751494, Mon (8-13), Tue (14-19), Wed-Fri (8-12)  
Dr. Bermoser 069912256867 (call for appointment)  
(Free-choice physician, **orthopedics**, office of Dr. Langore)

## Dentists:

Dr. Skorjanz (Radenthein) 04246 2075, Mon | Wed (8-13), Tue | Thu (8-15), Fri by appointment  
Dr. Greiner (Radenthein) 04246 3141, Tue (9-16), Wed | Fri (8-12), Thu (11-16) and by appointment  
Dr. Kasnitz (Radenthein) 06763157208 (call for appointment) Mon | Wed (8-12:30, 13:30-17), Tue | Thu | Fri (8-12:30)  
Dr. Walter (Millstatt) 04766 2090

## Pediatricians:

Dr. Günter Bart (free-choice physician) 04762 37350  
Dr. Ebner (Spittal) 04762 37909  
Dr. Kampfer (Spittal) 04762 5115  
Dr. Schwegel 04242 21326  
(Free-choice physician, Villach)

## Children's emergency outpatient clinic LKH Villach

04242 208 - 0  
Mon - Fri 8-12/04242 208 62356  
Mon - Fri 3.30-7. 3004242 208 3155  
Sat, Sun, Holiday 0-24h/04242 208 1361

**Euro emergency No.:** 112

**Physicians' emergency No.:** 141

**Fire department:** 122

**Police:** 133

**Ambulance service:** 144

**Mountain rescue:** 140

**Water rescue:** 122

**Poison Control Center:** 01 4064343

**Emergency call for hearing impaired:** 0800 133 133 (SMS)

**ÖAMTC car breakdown No.:** 120

**ARBÖ car breakdown No.:** 123